



Pollution Incident Response Management Plan 2012

UPDATE 2020-21

PIRMP Notification of Authorities and Neighbours in Case of a Pollution Incident

Procedure for Notifying Relevant Authorities

If a pollution incident presents an immediate threat to human health or property, the manager will ring 000. If there is not an immediate threat, then the following authorities are notified immediately if a pollution incident occurs:

- **Environment Protection Authority** (131 555)
- **Junee Shire Council (LGA)** (02 6924 8100)
- **Fire and Rescue NSW** (000)
- **NSW Health Public Health Unit** (1300 066 055)
- **WorkCover NSW** (13 10 50)

All these authorities are notified. Although not all will need to act, the protocol requires all these bodies to be notified and then updated as required. Each body will deliver further instructions on their requirements once they understand the nature of the pollution incident.

Communication Mechanisms

The names and contact details of the owners and occupiers of land in the vicinity of the premises to which the licence relates (or where the potential operational hazards are carried out) are held in The Company PIRMP contacts register. The owners and occupiers of the premises found in the PIRMP contacts register will be contacted as soon as practical in case of a pollution incident. Early warnings and regular updates in relation to a pollution incident is provided and may include the following communication mechanisms:

- Incident notification posted on the licensee's website;
- Social media networks;
- Telephone calls;
- Letterbox drops;
- Doorknocking; and
- Emails.

Furthermore, appropriate information regarding how the affected community should respond to the incident is clearly communicated. In case of an effluent spill and potentially contaminated run-off being discharged to the local unnamed watercourse warning messages may include instructions to avoid the use of water in creeks and streams affected, or likely to be affected.